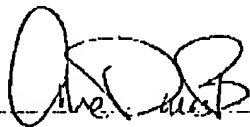



<b>CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)</b>			<b>Docket No.</b>
Applicant(s): John J. Rofrano			SOM920000011US1
<b>Serial No.</b> 09/688,715	<b>Filing Date</b> October 16, 2000	<b>Examiner</b> Mark A. Fadok	<b>Group Art Unit</b> 3625
Invention: SYSTEM AND METHOD FOR AN ADAPTIVE SALES INTERVIEW SEARCH TECHNIQUE			
			<b>RECEIVED</b> <b>CENTRAL FAX CENTER</b> NOV 13 2003 <b>OFFICIAL</b>
I hereby certify that this <u>Amendment Transmittal and Amendment</u> (Identify type of correspondence) is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. <u>703-872-9326</u> ) on <u>November 13, 2003</u> (Date)			
<u>Jane M. Theberge</u> (Typed or Printed Name of Person Signing Certificate) <u>Jane M. Theberge</u> (Signature)			
Note: Each paper must have its own certificate of mailing.			

<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b>				Docket No. <b>SOM920000011US1</b>	
Applicant(s): <b>John J. Rofrano</b>					
Serial No. <b>09/688,715</b>	Filing Date <b>October 16, 2000</b>	Examiner <b>Mark A. Fadok</b>		Group Art Unit <b>3625</b>	
Invention: <b>SYSTEM AND METHOD FOR AN ADAPTIVE SALES INTERVIEW SEARCH TECHNIQUE</b>					
<b>TO THE COMMISSIONER FOR PATENTS:</b>					
Transmitted herewith is an amendment in the above-identified application.					
The fee has been calculated and is transmitted as shown below.					
<b>CLAIMS AS AMENDED</b>					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	39 -	39 =	0 x	\$18.00	\$0.00
INDEP. CLAIMS	3 -	3 =	0 x	\$86.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$0.00</b>
<input checked="" type="checkbox"/> No additional fee is required for amendment. <input type="checkbox"/> Please charge Deposit Account No. _____ in the amount of _____ <input type="checkbox"/> A check in the amount of _____ to cover the filing fee is enclosed. <input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. <b>09-0459</b> <input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16. <input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.					
 _____ Signature			Dated: <b>November 13, 2003</b>		
<b>Anne Davis Barry</b> Registration Number 47,408 Cantor Colburn LLP 55 Griffin Road South Bloomfield, CT 06002 (860) 286-2929 (860) 286-0115 (FAX) Customer Service No. 23413					
<div style="border: 1px solid black; padding: 5px;">         I certify that this document and fee is being deposited on Nov. 13, 2003 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.             Signature of Person Mailing Correspondence   <b>Jane M. Theberge</b>          Typed or Printed Name of Person Mailing Correspondence       </div>					
CC:					

4/13/03 11/13/03  
RECEIVED  
CENTRAL FAX CENTER

NOV 13 2003

OFFICIAL

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: JOHN J. ROFRANO )  
SERIAL NUMBER: 09/688,715 ) Group Art Unit:  
FILED: October 16, 2000 ) 3625  
FOR: SYSTEM AND METHOD FOR ) Examiner:  
AN ADAPTIVE SALES ) Fadok,  
INTERVIEW SEARCH TECHNIQUE ) Mark A

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

RESPONSE TO OFFICE ACTION

In response to the Office Action mailed August 13, 2003, Applicant requests consideration of the following amendments and remarks.